



ALLIED HEALTH PROFESSIONALS' COUNCIL (AHPC)

2025/2026 ANNUAL

NEWSLETTER



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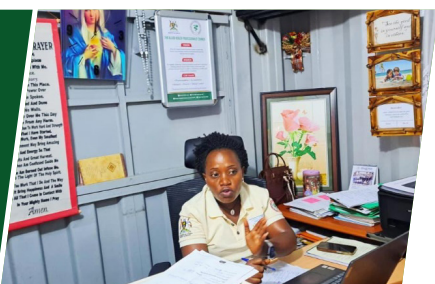
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EDITORIAL MESSAGE

The Public and Client Relations Officer (PCRO)

Evelyn Beth Asaba Awebwa, Public and Client Relations Officer (PCRO)



Dear Esteemed Stakeholders, Allied Health Professionals, Partners, and the General Public, It is with great pleasure that we present to you this edition of the *Allied Health Professionals' Council (AHPC) Newsletter* for the Financial Year 2025/2026. This publication highlights key milestones, selected achievements, and progress made by the Council as we continue strengthening regulation, supervision, and professional excellence within Uganda's allied health sector.

As mandated under the **Allied Health Professionals Act Cap. 296**, the Allied Health Professionals Council exists to regulate, supervise, and license Allied Health Professionals while ensuring safe, ethical, and competent healthcare practice for the people of Uganda. Our work remains anchored in protecting the public and promoting professional standards across the health sector. At AHPC, our strategic direction continues to be guided by our institutional framework:



Mandate: To regulate, supervise, and license allied health professionals to ensure safe, ethical, and competent healthcare practice in Uganda.



Vision: To be the leading health regulatory body in promoting public safety, ethical practice, and professional excellence.



Mission: To regulate, supervise, and enforce standards of practice of Allied Health Professionals to promote a healthy and productive population.

Our Core Values: Accountability, Honesty, Professionalism, Collaboration.

Core Functions



Registration and Licensing of Allied Health Professionals



Inspection and Supervision of Health Facilities



Enforcement of Standards of Practice and Ethical Conduct



Regulation of Allied Health Professional Training Institutions



Investigation and Management of Professional Misconduct



Advising Government on matters relating to Allied Health Professions



Protecting the public through regulatory oversight and quality assurance

Throughout the Financial Year 2025/2026, AHPC has registered significant progress through inspections, supervision of health facilities, licensing of professionals and health units, stakeholder engagements, public sensitization, and regional office operations across the country.

It is important to note that this newsletter does not capture every activity undertaken by the Council during the Financial Year 2025/2026. Rather, it presents selected achievements and notable activities, particularly highlighting some of the tremendous work accomplished through our regional offices as part of our commitment to decentralized service delivery.

As the Public and Client Relations Office, we reaffirm our commitment to strengthening communication, improving stakeholder engagement, and ensuring timely dissemination

of accurate information to our professionals, partners, and the public. As we look ahead to **Financial Year 2026/2027**, AHPC is committed to significantly improving institutional communication systems, enhancing public engagement mechanisms, and strengthening digital communication platforms to serve you better.

We also call upon members of the public, healthcare institutions, and professionals to remain vigilant and work with us in safeguarding public health. We encourage you to **report any unethical conduct, illegal practice, unlicensed facilities, professional misconduct, or any actions that compromise healthcare standards**. Public safety remains at the center of everything we do, and your feedback helps strengthen our regulatory mandate.

We value communication as a two-way process. Therefore, we welcome your suggestions on **how AHPC can improve its communication, visibility, client engagement, responsiveness, and public awareness efforts**. Your feedback will help us serve you better.

We encourage you to stay connected with us through our official communication platforms for regular updates, announcements, regulatory notices, and public awareness campaigns; **Follow AHPC on our official platforms**

X (Twitter): @AHPC_Ug, Website: www.ahpc.go.ug, Email: info@ahpc.go.ug

As we continue advancing our mission, we remain committed to accountability, transparency, professionalism, and service excellence as we collectively build a stronger, safer, and better-regulated healthcare sector for Uganda. **Together, We Protect the Public, Elevate Allied Health Professionals, and lead through regulation.**

Thank you for your continued trust and partnership.

For God and My Country





CHAIRPERSON'S MESSAGE

Prof. John Charles Okiria, Chairperson, Allied Health Professionals Council.

As Uganda's healthcare landscape continues to evolve, the Allied Health Professionals Council (AHPC) is strengthening its efforts to ensure that every Ugandan receives safe, ethical and quality allied health services.

Reflecting on the achievements of FY 2025/2026, AHPC has made significant progress in strengthening licensing, registration, enforcement and professional regulation. The Council is also embracing digital innovation by expanding online Continuing Professional Development (CPD), which will enable allied health professionals to continuously update their skills while supporting future registration and license renewal requirements.

Protecting the public remains at the heart of AHPC's work. The

Council has intensified inspections, supervision and enforcement to curb illegal practice by unqualified and unlicensed individuals, while expanding its regional presence to improve regulatory oversight across the country. Professional ethics and accountability also remain a priority through strengthened disciplinary processes that uphold the highest standards of practice.

Recognizing that quality healthcare requires collective effort, AHPC continues to work closely with partner institutions and is increasing public awareness through media engagements and community sensitization, encouraging Ugandans to seek care only from qualified and licensed professionals.

Looking ahead to FY 2026/2027, the Council remains committed to strengthening enforcement,

promoting continuous professional development, improving service delivery and building a stronger, more responsive regulatory system that safeguards public health.

Together, we can build a stronger regulatory system that promotes professionalism and delivers safe, quality healthcare services for all Ugandans.



The Chairperson Prof. John Charles Okiria welcomes the Hon. Minister, Dr. Jane Ruth Aceng, to the 2025 Allied Health Professionals Day celebrations.

REGISTRAR'S MESSAGE

Nyamutale Peter the Registrar, Allied Health Professionals Council



As we embark on the 2026/2027 financial year, our commitment remains clear: to strengthen the regulation of allied health professionals while improving the quality, accessibility and efficiency of the services we provide. The healthcare landscape continues to evolve, and as a Council, we must evolve with it.

One of our major priorities this financial year is the digitization of our professional services. We are working towards expanding electronic registration and electronic licensing to make our services more accessible, efficient and transparent. This digital transformation will not only improve service delivery but also enhance the Council's ability to effectively regulate the allied health profession across the country.

We also recognize that as the profession continues to grow, so does the need for adequate infrastructure. For this reason, we are prioritizing the expansion of our office space to create a better working environment for our staff and improve the experience of professionals who visit our offices for registration and other regulatory services.

Looking back at the financial year 2025/2026, I am proud of the progress we have made. One of our greatest achievements has been the registration of more than 3,000 allied health professionals. Registration remains at the heart of our mandate because it ensures that only qualified professionals are licensed to provide healthcare services to the public.

We have also strengthened our operational capacity through the acquisition of new vehicles to support inspection, supervision and compliance activities. These resources will enable our teams to reach more facilities, conduct timely inspections and effectively monitor professional practice across the country.

Protecting the public remains our foremost responsibility. We continue to work closely with the Ministry of Health, District Health Officers and other stakeholders to ensure that health facilities operate within

the required standards. While the Council is responsible for regulating licensed allied health facilities and professionals, effective enforcement requires collaboration across the entire health sector.

I would also like to commend members of the public and allied health professionals who continue to report suspected illegal practitioners. Whistleblower reports have enabled us to investigate numerous cases, many of which have been successfully handed over to the police and prosecuted through the courts. These reports play a critical role in safeguarding the public from unqualified individuals who put lives at risk.

It is important for the public to distinguish between disciplinary matters involving registered professionals and criminal cases involving unqualified practitioners. Registered professionals who breach professional standards are handled through the Council's disciplinary processes, while individuals practicing without the required qualifications are handed over to law enforcement agencies for prosecution.

Despite our achievements, we continue to face significant challenges. The most pressing is inadequate funding. As a regulatory body, we currently depend largely on fees paid by the professionals we regulate. However, professional regulation is a public responsibility that requires stronger government investment to

enable us to effectively carry out our mandate.

We are also constrained by limited office accommodation. The number of registered professionals continues to increase each year, and with this growth comes the need for additional staff and improved facilities. Expanding our infrastructure will remain a key priority as we strive to provide better services.

Another challenge that continues to concern us is the increasing use of forged academic and professional documents. We frequently encounter individuals attempting to obtain employment or operate health facilities using fraudulent qualifications. This practice compromises patient safety and undermines public confidence in the health profession. We will continue to strengthen verification processes, conduct regular inspections and work with law enforcement to ensure that offenders are held accountable.

As we move forward, I call upon the Government to provide greater financial support for the regulation of allied health professionals. Adequate funding will enable the Council to expand its services, strengthen inspections and improve regulatory compliance nationwide.

To allied health professionals, I encourage you to continue accessing our services through our headquarters and the twelve regional offices established across the country. These offices have been created to bring services closer to you and improve convenience.

Finally, I urge every allied health professional and every member of the public to remain vigilant. Whenever you suspect illegal practice or encounter an unqualified practitioner, report the matter to the Council immediately. Your cooperation is essential in helping us protect the public and uphold the highest standards of professionalism in healthcare.

Together, we can build a stronger, more accountable and more responsive allied health profession that delivers safe, quality healthcare for all Ugandans.



Registrar with the Regional Allied Health Supervisors after a bi annual meeting at the Secretariat Head Office



Enhancing Access, Efficiency, and Professional Standards Through Registration, Licensing & Training

Birikire Elisha – Registration and Licensing Manager

The Allied Health Professionals Council continues to strengthen healthcare regulation in Uganda through its Registration, Licensing & Training Department, ensuring that allied health professionals and health units operate within the highest professional and ethical standards required to safeguard public health.

As one of the Council's core departments, Registration, Licensing & Training plays a critical role in verifying applications, processing licenses, registering professionals, and ensuring that health practitioners across Uganda can access timely regulatory services that support safe and quality healthcare delivery.

Promoting quality healthcare through professional compliance

A key focus of the department is strengthening professional compliance through continuous engagement with allied health training institutions across the country. Through sensitization sessions, students are equipped with essential knowledge on professional ethics, standards of practice, and the mandate of AHPC under the Allied Health Professionals Act, Cap 296.

These engagements prepare future professionals to understand their regulatory responsibilities while

ensuring they can successfully navigate the Council's digital registration systems before entering professional practice.

Transforming service delivery through e-registration

The introduction of e-registration in October 2025 has significantly transformed service delivery and improved efficiency for healthcare professionals seeking registration.

The digital system has drastically reduced waiting times for professional certificates from approximately three months to as little as one week, with fully compliant applications often processed within a single day. This innovation has created a faster, more cost-effective, and highly accessible service experience for professionals across the country.

Strengthening professional standards and public protection

The department continues to work closely with advisory boards to assess and verify qualifications of professionals trained outside Uganda, ensuring that all practitioners entering the healthcare system meet nationally required standards for safe practice.

In addition, AHPC continues to conduct validation exercises in both public and private health facilities to confirm that healthcare

professionals are properly qualified, duly registered, and practicing within approved professional standards.

Commitment to better service delivery

The Registration, Licensing & Training Department remains committed to continuously improving service delivery by reducing processing times, strengthening professional compliance, and ensuring that only qualified and ethical professionals provide healthcare services to the public.

Through innovation, digital transformation, and continuous professional oversight, AHPC remains steadfast in its mission to uphold the integrity of allied health practice and protect the health and safety of all Ugandans.

A key focus of the department is strengthening professional compliance through continuous engagement with allied health training institutions across the country.



AHPC team during a sensitization session with students of Gulu College of Health sciences



The Manager RL&T Elisha Birekire during the sensitization training of Allied Health students at Karoli Lwanga Institute of Health Sciences- Nyakibale



Strengthening Quality Healthcare Through Inspection, Compliance, and Professional Oversight

Mubiru Michael Kayizzi – Quality Assurance Manager

At the heart of the Allied Health Professionals Council mandate lies one critical responsibility: protecting the public by ensuring that allied health professionals deliver safe, ethical, and quality healthcare services. Through its Quality Assurance and Inspection function, the Council continues to strengthen professional regulation, safeguard patient safety, and promote accountability across Uganda's healthcare system.

As the statutory body mandated to regulate, supervise, and control the training and practice of allied health professionals, AHPC works daily to ensure healthcare providers operate within professional standards through registration, licensing, inspection, supervision, and enforcement of quality standards.

Driving quality assurance across the country

Through its Quality Assurance Department operating at headquarters, regional offices, and district levels, the Council continues to make significant strides in strengthening healthcare regulation nationwide.

Key interventions include:

Routine inspection and supervision of health facilities across all ten regions of Uganda, ensuring compliance with professional standards and identifying facilities operating outside regulatory requirements.

Strengthening district-level support through District Allied Health Supervisors (DAHS), bringing real-time regulatory support closer to professionals and improving direct engagement between the Council and healthcare providers.

Inspection and quality assurance of medical laboratories, ensuring diagnostic services meet professional standards and reducing risks associated with inaccurate testing and misdiagnosis that directly affect patient outcomes.

Clinical audits in private health facilities, helping identify unethical



professional practices and improving adherence to quality healthcare standards.

Continuous mentorship of health professionals, focusing on proper record management, infection prevention and control, quality assurance systems, equipment management, dispensing practices, and overall improvement of patient care.

Investigation and disciplinary management of professional misconduct cases, reinforcing ethical practice and ensuring accountability among healthcare practitioners.

Enforcement operations against non-compliant health facilities, working alongside law enforcement agencies to address persistent violations and strengthen compliance with healthcare regulations.

Building stronger systems for better public protection

The Council recognizes that effective regulation requires strong partnerships with health professionals, facility owners, district health authorities, and other stakeholders who play a vital role in supporting compliance and promoting quality healthcare delivery.

In line with this commitment, AHPC is currently developing Standard Operating Procedures (SOPs) for inspection, supervision, and enforcement of quality assurance standards in private allied health facilities. Once finalized, these guidelines will provide health professionals, facility owners, and stakeholders with a practical framework for self-regulation, improving compliance and strengthening service quality across the healthcare sector.

Commitment to excellence

Through strengthened inspection systems, continuous professional oversight, mentorship, and enforcement, AHPC remains committed to its mission of protecting society from harmful and unethical professional practices while promoting safe, quality, and accountable healthcare services for all Ugandans.



Inspection team verifying registration status of one of the health service provider headed by Dr. Bagaya Bernard S. the Deputy Registrar of AHPC (in black coat)





The Inspection and supervision team led by the Manager inspection and quality Assurance at the office of the District health officer-Moroto district after the Karamoja focal person performance review discussion with the DHO-Moroto



Field photo showing the poor waste segregation and management practices in of the inspected Health unit – drug shop at Lukwanga trading centre in Wakiso District



Quality Assurance manager engaging a health service providers (Red T-shirt) during inspection of health facilities drug shop at Lukwanga trading centre in Wakiso District.

“To measure is to describe, but to evaluate is to understand”: Understanding Performance Beyond Numbers.

As different departments of the Allied Health Professionals Council (AHPC) work toward implementing the institutional strategic plan, operational challenges may sometimes affect the achievement of set targets, resulting in what is commonly referred to as *underperformance*.

From a Monitoring and Evaluation (M&E) perspective, however, these gaps should not simply be viewed as failures. Instead, they provide valuable insights that help the institution understand the gap between strategic goals and operational realities. The true value of M&E lies not only in measuring results, but in understanding the factors influencing performance.

Whether challenges arise from process inefficiencies, resource limitations, or changing stakeholder needs, such findings offer an opportunity for reflection, learning, and improvement. While measurable outputs reflect our progress, understanding the drivers behind performance is what strengthens institutional growth.

By treating lessons from underperformance with the same importance as success, AHPC can ensure that each year of strategic implementation becomes more informed, efficient, and impactful for both the institution and Uganda's health sector.

Higenyi Nasulu

**Medical laboratory Technologist,
Monitoring and Evaluation officer**

Quality Diagnostic Services: Strengthening Patient Safety and Building Public Confidence

Jane Nakiyingi, Quality Assurance Officer – Diagnostic Services, Allied Health Professionals Council

In healthcare, accurate diagnosis is the foundation of effective treatment and quality patient care. Every laboratory result and diagnostic report plays a vital role in guiding medical decisions, making quality assurance in diagnostic services essential for protecting lives and maintaining public trust in the health system.

At the **AHPC** ensuring excellence in diagnostic services remains central to our mandate of promoting professional standards and safeguarding the public. Through regular inspections, accreditation processes, and continuous regulatory oversight, the Council works to ensure that laboratories and diagnostic facilities consistently meet the required standards for safe and reliable healthcare delivery.

This process involves assessing professional qualifications and licensure, monitoring equipment performance, reviewing operational procedures, and ensuring that facilities maintain strong quality control systems. By strengthening these standards, AHPC helps reduce diagnostic errors, improve accuracy, and support better health outcomes for patients across the country.

Despite challenges such as limited resources, infrastructure gaps, and the need for continuous professional development, the health sector continues to make encouraging progress. Increasingly, diagnostic professionals and facilities are embracing continuous learning, adopting quality management systems, and prioritizing accountability as part of their commitment to better healthcare services.

Addressing existing challenges, however, requires collective effort. Strengthening diagnostic services calls for close collaboration among regulatory bodies, healthcare institutions, health training institutions, and individual practitioners, all working together to promote quality standards and strengthen the healthcare system as a whole.

AHPC remains dedicated to supporting this progress by providing guidance, building professional capacity, and ensuring fair but effective regulatory enforcement. Quality assurance is not simply about meeting standards; it is about creating a healthcare system that patients can trust and professionals can proudly uphold.

As we continue strengthening diagnostic services, AHPC reaffirms its commitment to advancing excellence, protecting patient safety, and ensuring that every Ugandan receives quality healthcare backed by reliable and trusted diagnostic systems.



QAO Jane Nakiyingi doing a quality check on the functionality of a microscope during a field visit.

Strengthening Health Professional Regulation Through Good Governance and Internal Audit

Tsongo Andrew, Internal Auditor



The Internal Auditor (extreme right) witnessing the handover of the HRO Eunice Namara (Left)

As institutions continue to operate in a fast-changing environment, the need for accountability, transparency, and efficient service delivery has become more important than ever. For the **Allied Health Professionals Council (AHPC)**, maintaining strong systems that protect public interest, uphold professional standards, and ensure quality health service regulation remains a key priority.

One of the ways AHPC achieves this is through a strong **Governance, Risk Management, and Compliance (GRC)** framework supported by effective internal controls and regular internal audit processes. Simply put, GRC helps the Council manage its operations effectively, identify and address risks early, and ensure compliance with laws, policies, and professional standards. This is particularly important in core functions such as professional registration and licensing, accreditation of training institutions, compliance monitoring, and protection of public health and safety.

To strengthen these systems, AHPC applies internationally recognized principles under the **COSO Internal Control Framework**, which focuses on five key areas: promoting ethical leadership and accountability, identifying and managing risks, implementing strong control procedures, ensuring reliable information systems, and continuously monitoring performance. These controls help the Council respond effectively to challenges such as technological changes, cybersecurity threats, public health emergencies, and evolving regulatory standards.

Internal Audit plays an equally important role by independently reviewing systems and processes to ensure they are working effectively. Through audits and advisory support, Internal Audit helps Management improve efficiency, strengthen accountability, support better decision-making, and ensure that the Council continues to operate in line with its mandate.

Strong governance, effective risk management, and reliable internal controls are essential pillars of modern health professional regulation. By continuously strengthening these systems, AHPC remains committed to improving service delivery, protecting the public, and maintaining trust in Uganda's health regulatory framework.

As institutions continue to operate in a fast-changing environment, the need for accountability, transparency, and efficient service delivery has become more important than ever.



Strengthening Regional Regulatory Oversight to Improve Quality Healthcare Delivery

Kidodo Allan -Regional Allied Health Supervisor (RAHS)-Masaka

The **Allied Health Professionals Council (AHPC)**, established under the *Allied Health Professionals Act Cap. 296*, is mandated to regulate, supervise, and license allied health professionals to ensure safe, ethical, and competent healthcare practice in Uganda. In fulfilling this mandate, the AHPC Regional Office, working closely with **District Health Teams (DHTs)** and **District Allied Health Supervisors (DAHs)**, intensified regulatory oversight activities across 21 districts in the Masaka Region namely; *Masaka District, Masaka City, Mpigi, Kalungu, Sembabule, Gomba, Mubende, Mityana, Luwero, Lwengo, Lyantonde, Kayunga, Buikwe, Nakasongola, Nakaseke, Buvuma Islands, Kalangala Islands, Kyotera, Rakai, Bukomansimbi, and Kasanda*.

Working through multidisciplinary inspection teams, AHPC alongside district support teams conducted inspections of health facilities, supervision and mentorship of health professionals, review of treatment documentation, and enforcement of compliance with professional standards and regulatory requirements.

The initiative focused on ensuring that allied health facilities and professionals are properly registered, licensed, and compliant with professional standards while promoting quality healthcare delivery, particularly in hard-to-reach rural communities, landing sites, and island districts. Special attention was directed toward addressing the growing challenge of unregistered

practitioners, illegal health facilities, limited access to digital registration systems, and unsafe medical practices that compromise patient safety.

Key Achievements

The exercise successfully supported **19 out of the 21 districts** through direct field activities, while the remaining island districts were supported remotely through formal communication channels including phone calls, WhatsApp groups, and email engagement.

A total of **934 health units** were inspected, while **1,546 health workers** were supervised and mentored on professional standards, treatment guidelines, and reporting procedures. The exercise also facilitated **140 Annual Practicing License (APL) renewals**, **1,011 professional extract renewals**, **136 new clinic registrations**, **354 clinic renewals**, and **181 new health professional registrations** across the region.

A major milestone was the closure of **143 illegal health units** operated by unqualified individuals, reinforcing AHPC's commitment to protecting the public and strengthening compliance within the health sector. In addition, **over 1,546 health workers** were sensitized on registration requirements, ethical practice, and professional accountability in service delivery.

Challenges identified

Despite these achievements, challenges remain. Many allied health professionals continue to experience difficulties accessing

the online registration platform for timely renewal of practicing licenses and professional extracts and opt for physical walk ins to renew.

Other persistent challenges include illegal taxes imposed through trading licenses and operation permits, continued employment of unqualified personnel by licensed practitioners, illegal health units operated by quacks, and inconsistent reporting rates among private health facilities.

Recommendations for improvement

To address these gaps, there is need for intensified digital sensitization campaigns targeting health professionals and district teams through social media platforms and other digital awareness tools to improve understanding of registration and renewal processes.

The Council also recommends stronger engagement with local government authorities to eliminate illegal charges imposed on professionals, stricter enforcement and prosecution of quacks, disciplinary action against professionals employing unqualified personnel, and improved reporting systems through digital templates and continuous field mentorship.

Through continued collaboration with **District Health Teams, District Allied Health Supervisors, and healthcare professionals**, AHPC remains committed to strengthening regulatory oversight, improving compliance, and ensuring safe, ethical, and quality healthcare services for communities across Uganda.

Drives Improved Health Professional Regulation Across 20 Districts

Orwom Peter, Regional Allied Health Supervisor (RAHS) – Soroti Region

The Allied Health Professionals Council Soroti Regional Office continues to strengthen healthcare regulation and professional standards across 20 districts within the Teso and Karamoja sub-regions. Headquartered at the District Health Office in Soroti, the regional office oversees 11 districts in Teso — *Soroti City, Soroti, Kumi, Ngora, Bukedea, Serere, Kalaki, Kaberamaido, Katakwi, Amuria, and Kapelebyong* — and **9 districts in Karamoja** — *Moroto, Napak, Amudat, Nakapiripirit, Nabilatuk, Abim, Kotido, Kaabong, and Karenga*. The Karamoja focal coordination office is based at the District Health Office in Moroto.

Key Achievements in Strengthening Public Health Regulation

The region has registered notable progress in improving healthcare service delivery and professional compliance. Among the key achievements recorded are:

Reduction in quackery and illegal practice:

significantly improving patient safety and professional standards. Out of 9 quackery-related court cases handled, 7 have been successfully won, while 2 cases remain ongoing in Ngora and Kaberamaido courts.

Increase in licensed and gazetted professionals,

with compliance levels rising from approximately 50% to above 75%, ensuring safer and more regulated healthcare service delivery.

Growth in registration of private health facilities,

particularly in the Karamoja sub-region. For example, Abim District increased from 1 to 8 registered clinics, Kotido from 3 to 8 clinics, while Kabong moved from no registered clinics to 3 registered clinics.

Improved access to certification services, enabling professionals within the region to certify documents locally without traveling to the central office.

Increased registration of laboratory services within clinics, improving compliance and strengthening diagnostic service regulation.

Enhanced public visibility and awareness of AHPC, through continuous district support supervision and stakeholder engagement across the region.

Professional misconduct cases were successfully submitted and handled by the Council's disciplinary committee, strengthening accountability and ethical practice.

Despite these achievements, several challenges continue to affect effective regulation and service delivery as listed in the table below:

Challenges	Recommendations
The region covers a wide geographical area (Teso and Karamoja), making supervision by one officer difficult.	Intensify routine supervision and increase field assessment support to ensure effective coverage and monitoring.
Delays by some District Health Officers (DHOs) in signing clinic registration forms, causing licensing delays.	Regional Supervisors should be allowed to endorse clinic registration forms on behalf of DHOs where delays persist.
Low performance and underutilization of the Moroto coordination office.	Conduct more community mobilization, stakeholder engagement, and radio talk shows to increase awareness and office utilization.
Drug shops operating illegally as clinics, especially within Karamoja, creating regulatory overlap	AHPC should organize joint inspections with the National Drug Authority to strengthen enforcement and compliance.
Poor diagnosis practices and irrational prescription of drugs, especially antibiotics, contributing to antimicrobial resistance.	Strengthen continuous mentorship, on-job coaching, and supervision focusing on prescribing quality, diagnostics, infection prevention, and proper record management.
Limited public awareness in differentiating between qualified professionals and quacks	Intensify public sensitization campaigns and community mobilization to improve public awareness.
Some clinics operating under MDPC refuse to register their laboratories.	Intensify enforcement measures and continuous stakeholder engagement to ensure full compliance with laboratory registration requirements.
Government-employed professionals delaying or failing to renew practicing licenses.	Increase engagement with District Human Resource Officers, Chief Administrative Officers (CAOs), and DHOs to enforce compliance among government employees.

Conclusion

The Soroti Regional Office remains committed to promoting safe, ethical, and professional healthcare practice across the region. Addressing the highlighted challenges through strengthened supervision, enforcement, stakeholder engagement, and community sensitization will further improve healthcare standards and safeguard public health across all **20 districts** under its jurisdiction.

Strengthens Digital Regulation and Public Health Oversight Across 17 Districts

Nakudo George, RAHS – Mbale Regional Office, Allied Health Professionals Council

The Allied Health Professionals Council Mbale Regional Office continues to play a vital role in strengthening healthcare regulation and safeguarding public health across **seventeen (17) districts in Eastern Uganda**. The region covers **Mbale City, Mbale District, Manafwa, Namisindwa, Bududa, Sironko, Bulambuli, Tororo, Busia, Butaleja, Pallisa, Kibuku, Budaka, Butebo, Kapchorwa, Kween, and Bukwo**, serving the Elgon, Bukedi, and Sebei sub-regions. Through sustained field presence and regulatory oversight, the office continues to ensure quality allied health service delivery reaches even the most remote communities.

Driving Digital Transformation and Regulatory Efficiency

During FY 2025/2026, the region registered major milestones in improving professional regulation and service accessibility:

Strengthened digital licensing systems, successfully utilizing the online renewal platform for the fourth consecutive year, significantly improving compliance, eliminating licensing backlogs, and reducing opportunities for unlicensed practice.

Successful rollout of online first-time registration, enabling newly qualified allied health professionals to register seamlessly through a modern digital platform and improving the integrity of the national professional database.

Decentralized certification services, allowing professionals to certify documents directly from the Mbale Regional Office and reducing delays previously experienced through centralized processing.

Improved service delivery through last-mile regulatory access, bringing key registration, licensing, and certification services closer to professionals across all seventeen districts while reducing pressure on headquarters operations.

Targeted field inspections and mentorship, with **34 high-impact inspection visits conducted across the region**, strengthening compliance monitoring, professional mentorship, and quality assurance in health facilities.

Despite this progress, field inspections identified critical public health challenges affecting healthcare quality and safety:

Challenges	Recommendations
Some clinicians register health facilities using their credentials but fail to physically supervise service delivery, creating unsafe “paper-only” supervision	Enforce mandatory attendance registers and conduct spot checks to ensure licensed professionals are physically present and actively supervising healthcare services
Private health facilities continue to underreport health data through DHIS2, creating major gaps in disease surveillance and outbreak monitoring.	Make monthly DHIS2 reporting a mandatory requirement linked directly to facility licensing and renewal compliance.
Poor medical waste management practices, including failure to segregate infectious waste and unsafe disposal into communities and water sources.	Enforce strict healthcare waste segregation protocols and require all facilities to establish approved disposal systems, including functional incinerators or certified disposal companies.
Improper disposal of antibiotic-contaminated waste increasing the risk of antimicrobial resistance (AMR) and threatening long-term treatment effectiveness.	Strengthen continuous facility inspections and enforce proper pharmaceutical waste management to reduce environmental contamination and AMR risks.

Conclusion

The Mbale Regional Office remains committed to strengthening healthcare regulation through digital innovation, field inspections, and public health protection across the seventeen districts under its jurisdiction. Continued enforcement, improved compliance systems, and stronger public health safeguards will ensure safer and more accountable allied health service delivery throughout Eastern Uganda



Mbale RAHS attending to professionals at the regional office.

Advances Quality Health Regulation and Accessible Services in Northern Uganda

Anthony Banya, RAHS Gulu Regional Office



The Allied Health Professionals Council Gulu Regional Office remains one of the Council's pioneering regional offices established under **Section 47 (1) of the AHPC Act Cap 296** to decentralize services and bring efficient regulatory support closer to health professionals in Northern Uganda.

The office currently oversees **nine administrative districts**, namely **Gulu, Omoro, Amuru, Nwoya, Pader, Kitgum, Lamwo, Agago, and Gulu City**. Strategically located, the office has continued to serve not only its designated districts but also professionals from neighboring areas including **Adjumani, Karenga, Kiryandongo, and Oyam**, making it a center of excellence for regional service delivery.

Strengthening Professional Regulation and Service Delivery

During the reporting period, the region registered significant achievements in improving regulatory compliance and access to professional services, including:

Improved access to quality and efficient AHPC services, with professionals benefiting from decentralized digital services including e-licensing, registration, and entry into private practice.

Significant reduction in unlicensed practice and quackery, strengthening public protection and ensuring healthcare services are delivered by qualified and legally recognized professionals.

Improved compliance among private practitioners, with more health professionals and facilities meeting regulatory standards and operating within the provisions of the Council's Act.

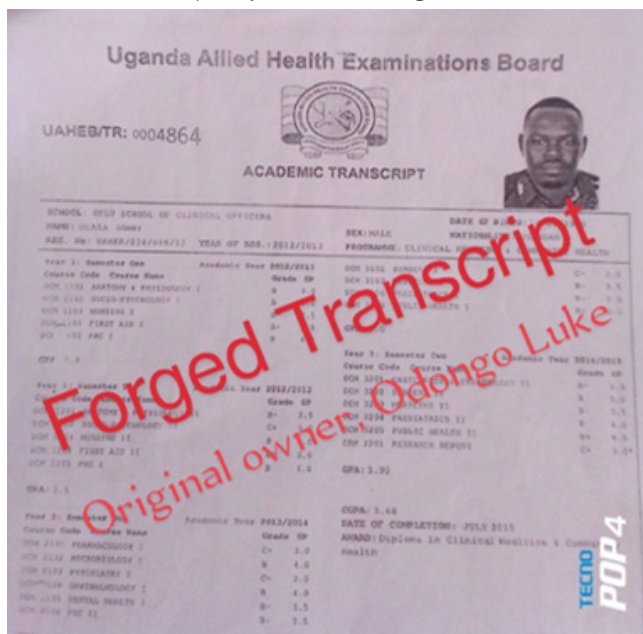
Enhanced visibility and stakeholder engagement, through continuous sensitization activities, stronger collaboration with health training institutions, district health supervisory authorities, and improved regional mobility for field operations.

Despite this progress, several operational challenges continue to affect service delivery and regulatory oversight:

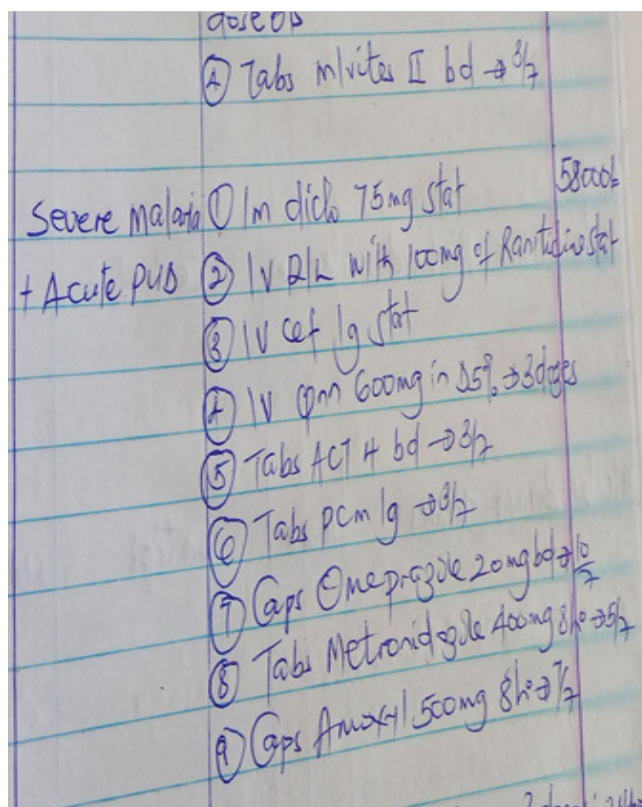
Challenges	Recommendations
Hard-to-reach areas such as Lii (Nwoya), Paluda (Lamwo), Kalongo, and Adilang (Agago) due to poor road networks and collapsed bridges, limiting timely supervision and inspections	Strengthen joint supervision efforts and improve coordinated enforcement activities with district health authorities and other regulatory partners to improve coverage in remote locations.
Some health facilities operate beyond their approved scope of practice, particularly facilities licensed under the National Drug Authority, creating regulatory overlaps and compliance concerns.	Conduct joint inspections and enforcement operations with sister councils, district health supervisory authorities, and the National Drug Authority to ensure compliance with professional standards and operational regulations.
Need for faster access to facility licensing and renewal services across the region.	Further decentralize and digitalize AHPC services, including facility renewal systems, to improve efficiency and ensure timely access to regulatory services

Conclusion

The Gulu Regional Office continues to play a critical role in strengthening healthcare regulation, improving professional compliance, and safeguarding public health across Northern Uganda. Continued investment in digital systems, stronger inter-agency collaboration, and improved access to remote communities will further enhance service delivery and reinforce the Council's commitment to quality healthcare regulation nationwide.



Sample of a forged document that was curbed by AHPC



Poly pharmacy in heritage clinic, Acholi bur-Pader, Clinic was closed.



RAHS Gulu during Radio talk show at Mega FM discussing the AHPC mandates

Strengthening Quality Healthcare Through Adherence To Professional Protocols in Allied Clinics

Oyesigye Fred – Regional Allied Health Supervisor, Mbarara (South Western Region)



Ensuring safe, quality, and professional healthcare services remains at the core of the mandate of the Allied Health Professionals Council. Through continuous inspection and supervision of both government and private health facilities, the Council works to strengthen compliance with professional standards and promote better healthcare outcomes for communities across Uganda.

Guided by **Section 34(1) of the Allied Health Professionals Act Cap 296**, Regional Allied Health Supervisors and senior managers regularly inspect health facilities to support multidisciplinary health professionals and ensure healthcare services are delivered safely, ethically, and in accordance with established standards of practice.

Key Compliance Gaps Affecting Quality Healthcare Delivery

Through routine inspections, several persistent challenges continue to affect service delivery in both newly established and existing allied health facilities.

One of the major concerns is **inefficient service delivery**, often linked to weak leadership and management systems within health

facilities. Poor communication, inadequate understanding of institutional values, and limited commitment to professional responsibilities continue to affect patient care from outpatient services to referral management.

Another critical concern is **poor hygiene and infection prevention practices** within health facilities. Maintaining cleanliness across reception areas, consultation rooms, laboratories, and treatment spaces remains inconsistent in some facilities. Challenges such as poor hand hygiene practices, weak adherence to the **5S protocol (Sort, Set, Shine, Standardize, and Sustain)**, and improper segregation and disposal of medical waste continue to pose serious risks to patient and community safety.

Inspections have also identified **poor record management and weak data systems**, where patient records, drug inventories, and medical supply records are either incomplete or poorly maintained. Failure to follow established documentation protocols compromises both legal and ethical healthcare standards and directly affects accountability in patient care.

Additionally, the Council continues to emphasize that **all licensed allied health clinics must visibly display their operating licenses within their premises**, as failure to do so remains a regulatory violation.

Strengthening Professional Accountability

Another challenge observed during inspections is the growing tendency of some licensed clinic owners to abandon direct supervision of their

facilities, leaving operations in the hands of unqualified or unregistered personnel. Such practices not only compromise patient safety but also damage the professional integrity of the healthcare system and undermine public trust in regulated health services.

A Shared Responsibility for Better Healthcare

The Council continues to call upon allied health professionals, clinic owners, and healthcare managers to prioritize adherence to professional protocols, regulatory standards, and ethical values in healthcare practice.

By strengthening compliance, improving accountability, and maintaining quality standards, health professionals collectively contribute to a stronger healthcare system and safer service delivery for all Ugandans.

Through partnership and professional commitment, AHPC remains dedicated to protecting the public and promoting excellence in allied health practice nationwide.

Through routine inspections, several persistent challenges continue to affect service delivery in both newly established and existing allied health facilities.



Farewell and Appreciation Message

Namara Eunice, Outgoing Human Resource and Administration Officer



It is with mixed emotions that I write this farewell message as I conclude my service as the **Human Resource and Administration Officer** at the Allied Health Professionals Council.

As I step into a new chapter, I wish to extend my deepest appreciation to the **Governing Council, Committee Members, Management, and Staff of AHPC** for the trust, guidance, and unwavering support accorded to me throughout my tenure. It has been a great honor and privilege to serve an institution dedicated to regulating, supervising, and maintaining standards of allied health practice in Uganda.

I am sincerely grateful for the opportunity to contribute to the growth of this esteemed Council. I appreciate the leadership, teamwork, and collaboration that enabled us to navigate both challenges and successes together. The encouragement and confidence placed in me created an environment where I was able to grow professionally, contribute meaningfully, and serve with integrity and commitment.

During my time in the Human Resource and Administration Unit, my vision was to foster a supportive, transparent, and efficient work environment that would strengthen institutional operations and staff welfare. Together, we achieved important milestones, including the implementation of improved human resource frameworks that enhanced administrative efficiency and strengthened support systems for both staff and the Governing Council. We also championed staff development initiatives focused on continuous learning, professional growth, and employee welfare.

As I reflect on this journey, I leave with immense pride knowing that I have worked alongside a remarkably resilient and dedicated team for the 16 years of service. Your commitment, passion, and contribution to the healthcare sector continue to make a significant impact, and your work remains the backbone of the communities we serve.

As I bid farewell, I encourage each one of you to continue upholding the spirit of **collaboration, professionalism, excellence, and dedication** that

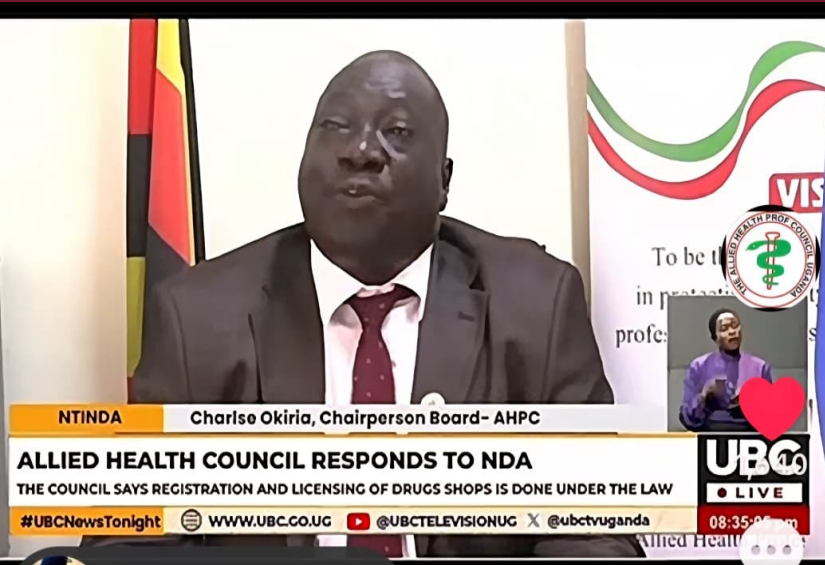
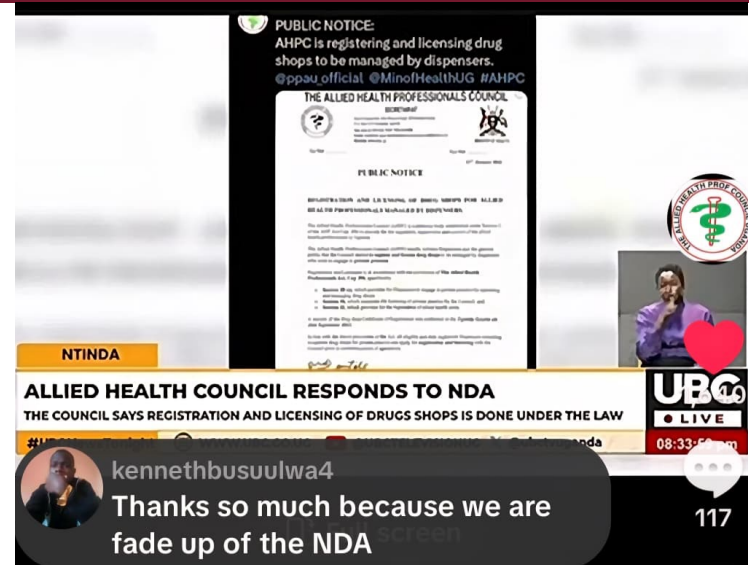
defines AHPC. I remain confident that this incredible Council will continue to grow stronger and achieve even greater success in the years ahead.

Thank you for making my tenure truly rewarding and memorable. It has been a privilege serving alongside you all. I look forward to witnessing the continued growth and transformation of AHPC.

May God bless each one of you abundantly as you continue to steer the organization forward in service to the nation.

During my time in the Human Resource and Administration Unit, my vision was to foster a supportive, transparent, and efficient work environment that would strengthen institutional operations and staff welfare.

AHPC in The News



AHPC in The News



HIHA2025 AHP winners: Ambrose Wekwanya, Jennifer Faith Nabwana, Daniel Kamara & George William Ssemakula were the Allied Health Professionals recognized for their health services and performance towards the community.



The AHPC Vice Chairperson / Council Representative Pharmacy Flavia Nabagereka Lukabwe presenting AHPC achievements during 2026 Uganda Pharma Health Care.



Female staff from AHPC joined the Virtuous Woman Run Fest Marathon 2026, championing fitness, health, and solidarity while supporting a noble cause aimed at empowering women and youth through the Katosi Skilling Center.



The Chairperson AHPC Prof. John Charles Okiria addressing AHPC secretariat staff during a bi- annual planning meeting.



AHPC participated in the 16th NCHE Annual Higher Education Exhibition hosted by Gulu University from 26th–28th March 2026, bringing together over 50 universities and tertiary institutions. During the exhibition, Hon. J.C. Musingu visited the AHPC stall, highlighting the Council's role in promoting innovation, collaboration, and excellence within Uganda's education and health sectors.





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